

WARRANTY TRANSFER SCHEDULE

Basic Warranty Coverage* Including Chalk and Colour Change

Number of Years Claim Is Made From the Original Date of Installation	Percentage of Costs** Borne by Gentek
1-5 years	100%
6th year	90%
7th year	80%
8th year	70%
9th year	60%
10th year	50%
11th year	40%
12th year	30%
13th year	20%
14th year through end of applicable warranty	10%

*Subject to payment of \$100 service charge per incident for claims made from the 4th year through end of applicable warranty period.

**Costs, for the purposes of basic warranty coverage, are defined as the labour and material costs to repair and replace defective siding.

CARE AND CLEANING INSTRUCTIONS

1. Normal Weathering – Exposure to sunlight and extremes of the weather and atmosphere will cause any coloured or painted surface gradually to fade, chalk, or suffer an accumulation of surface dirt or stains. The severity of any of these conditions depends on the geographical location of your home, the cleanliness of the air in your neighbourhood and many other local influences over which Gentek has no control.

The premium fluorocarbon finish is formulated to chalk only minimally over time. Most chalk and accumulated surface dirt is washed off by rainfall or can be washed off with a garden hose. A sufficient thickness of finish is applied to allow for normal chalking without detracting from the long life of the finish.

2. Simple Cleaning – In areas where an abnormal amount of dirt is deposited on the wall surfaces, under eaves, and under other protective enclosures, the following simple cleaning procedure **should be scheduled annually or more often** if conditions demand:

For surface soil or stains resulting from industrial fallout, tree sap, insecticides, or chimney fumes, the use of ordinary non-abrasive household detergents is recommended: 1/3 cup of household detergent (i.e., Tide®) per gallon of water.

The solution should be applied to the soiled surface by means of a soft rag, sponge, or soft bristle brush with a gentle rubbing action – do not rub vigorously so as to create glossy areas over the satin finish of your siding. Rotary soft bristle brushes equipped with long extension handles may be used to reach some of the higher areas.

As with any cleaning operation, less streaking will result if the house is washed from bottom to top.

It is important that immediately following all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose.

3. Stubborn Stains – CAUTION: Do not use abrasive or solvent-type cleaners or paint remover for cleaning your siding. These materials may soften or actually remove your siding finish. Avoid skin contact or getting the cleaner in eyes. Avoid contact with shrubbery. Always test any cleaner on an inconspicuous area before full use.

If stubborn stains are encountered that cannot be removed by using the normal household detergents, request a siding cleaner from your siding contractor.

4. Mildew Accumulation – In some locales, mildew may be a problem. It appears as black spots and is usually first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. Mildew is easily removed by using the basic cleaning solutions for stubborn stains with addition of sodium hypochlorite: 1/3 cup of household detergent (i.e., Tide), 2/3 cup of trisodium phosphate (i.e., SoilMax®)*, 1 quart sodium hypochlorite 5% solution (i.e., Clorox®)*, 3 quarts of water.

***CAUTION: Greater concentrations may cause damage to the siding finish.**

If the above solution does not readily remove the mildew spots, request a mildew-type siding cleaner from your siding contractor.

CONTACTING THE WARRANTY DEPARTMENT

For warranty inquiries or to start a warranty claim, please contact our warranty department in one of two ways:

By Mail:

Gentek Building Products
Attn: Warranty Department
6320 Colonel Talbot Road
London, ON N6P 1J1

By Email:

Siding_Warranty@gentek.ca



1001 Corporate Drive • Burlington, ON L7L 5V5
gentek.ca

Make us a part of your home.

Product Improvement Policy: Gentek Building Products is constantly improving product designs and manufacturing processes. We therefore must reserve the right to change specifications without notice. Trademarks mentioned in this document are the property of Gentek Building Products, its affiliates, or their respective owners.

Warranty effective January 1, 2017.

LIFETIME LIMITED WARRANTY

NON-PRORATED &
TRANSFERABLE INCLUDING
25 YEAR LIMITED CHALK &
COLOUR CHANGE PROTECTION

CEDARWOOD®
ALUMINUM SIDING



LIFETIME LIMITED WARRANTY

GENTEK CEDARWOOD® ALUMINUM SIDING

Non-Prorated & Transferable (prorated if transferred) Including 25 Year Limited Chalk & Colour Change Protection



WARRANTY COVERAGE

Cedarwood Aluminum Siding (hereinafter referred to individually as “siding”) is warranted to you, the original property owner(s), by the manufacturer, Gentek Building Products Limited Partnership (hereinafter referred to as “Gentek”). Gentek warrants against manufacturing defects which result in cracking, chipping, flaking, peeling or splitting of the siding finish which is not due to the normal weathering process or atmospheric condition of your geographic location. In addition, because the siding has an aluminum substrate, it will not red rust, support combustion, split or crack due to cold weather or lose impact resistance due to age. This warranty remains in effect for as long as the original property owner(s) are living and are the owner(s) of the property to which the siding was applied. In the event there is more than one original property owner(s), the warranty will remain in effect as long as one of the original property owner(s) is living and owns an interest in the property to which the siding was applied.

In the event that the building upon which the warranted siding has been installed comprises multiple residential or commercial units, including condominiums, then each individually addressed unit shall be deemed to be a separate property owner unit for all applicability purposes of this limited warranty. For an entity other than living persons, the warranty period shall be for fifty (50) years from the original date of installation, under this limited warranty.

Gentek further warrants that its Cedarwood Aluminum Siding, after removal of foreign surface deposits, will not show a colour change in excess of Delta E 6 Hunter Units as a result of normal weathering or ultraviolet exposure, for a period of twenty-five (25) years from the date of installation of the siding.

In addition, Gentek warrants that its Cedarwood Aluminum Siding will not chalk in excess of ASTM D 659-80 rating of six (6) for a period of twenty-five (25) years from the date of original installation of the siding.

All warranties are subject to the conditions, remedies, transfer requirements, limitations and legal rights stated in this Certificate.

NOTICE, INSPECTION, REMEDIES – \$100 PAYMENT, TOTAL LIABILITY – AND CONDITIONS

1. Notice and Inspection – To obtain service under this Warranty, you must notify Gentek at 6320 Colonel Talbot Road, London, ON N6P 1J1, Attention: Warranty Department within thirty (30) days after the defect has first come to your attention. Such notification must include your name and address, the name and address of the dealer from whom you purchased the product, or the name of the contractor who installed the product on the home, the date of purchase or installation and a brief description of the defect. You must supply original proof of purchase or installation to register your complaint.

If you choose to exercise your rights under this warranty, do not begin any repairs prior to writing to Gentek and receiving its permission to do so. Further, Gentek must have a reasonable opportunity to inspect the siding for defects before repairs are begun.

2. Remedies – If your siding shows manufacturing defects within the first three years from the date of installation, Gentek, at its option, will either repair, refinish or replace the defective siding at no cost to the property owner.

(a) \$100 Payment

After the first three years from the date of installation, Gentek will assume the cost of material and labour for any warranted work upon the property owner’s payment to Gentek of \$100 for each incident under this warranty and for each building or structure upon which a warranty claim is made.

(b) Limitation of Gentek’s Liability for Each Claim

Gentek’s total liability for a claim under this warranty shall be limited to, and in no event exceed, the total purchase price, including labour and taxes, of the installed siding. Any costs and expenses beyond Gentek’s liability shall be paid to Gentek or otherwise paid by the owner(s) prior to Gentek commencing warranty work on any claim which exceeds Gentek’s total liability.

3. Conditions – Gentek reserves the right to discontinue or make changes in its siding. If your siding is not available and Gentek decides to replace the defective siding, Gentek shall have the right to substitute siding which it considers of equal quality and price. Gentek also reserves the right to resolve a warranty claim by a cash settlement but in no event will the cash settlement or Gentek’s liability be greater than the original purchase price. All warranty claims shall be settled between you and Gentek, but Gentek may direct and pay for a company, dealer, contractor, applicator or distributor to perform any remedy under this warranty on Gentek’s behalf.

TRANSFER OF WARRANTY

This warranty is transferable by the original property owner(s) only to the next owner(s) of the property to which the siding was applied. Upon transfer, all warranty periods, except chalk and colour change, shall be prorated and limited in duration to fifty (50) years from the date of the installation of the siding as indicated in the Warranty Transfer Schedule on the reverse side hereof. Chalk and colour change warranties shall be prorated as shown on the Warranty Transfer Schedule, but limited to the time period of twenty-five (25) years as indicated in the Warranty Coverage section.

LIMITATIONS

This warranty is not applicable to recreational vehicles including but not limited to campers and motor homes. This warranty is not applicable to siding used in roofing applications (including mansard and other decorative roofing). This warranty shall not apply to siding that has been painted, varnished or similarly coated over the manufacturer’s original finish unless authorized by Gentek pursuant to this warranty.

Gentek does not warrant against and shall not be liable for any damage to the siding when due to causes other than manufacturing defects, including but not limited to any damage caused by the following: faulty or improper installation or application of the siding, use of accessories that do not properly receive or secure the panels, settlement, shrinkage, distortion, warping,

failure or cracking of the wall or materials to which the siding is applied, earthquake, hurricane, tornado, cyclone, gale, lightning, fire, Acts of God, flood, wind-borne objects, ice, hail or weather of a catastrophic nature as defined by Environment Canada, harmful chemicals, surface discolouration due to air pollution, normal weathering of surface; fumes, vapors or salt spray directly applied to the siding or in the atmosphere; lap abrasion, vandalism, misuse, physical abuse, riot, insurrection or civil disorder; **negligence in or failure to provide reasonable and necessary cleaning of the siding to prevent an accumulation of surface dirt, staining or mildew.** (Please see reverse side for care and cleaning instructions.)

Gentek is giving you an express lifetime limited warranty under the provisions of the Magnuson-Moss Federal Warranty Act. Gentek cannot and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors of the siding. THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY GENTEK AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF GENTEK AND SHALL BE THE PROPERTY OWNER’S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. GENTEK SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. Your EXCLUSIVE REMEDY shall be refinishing or replacement solely at Gentek’s option, only on the terms stated in this Certificate.

LEGAL RIGHTS

Some provinces do not allow the exclusion or limitation of implied warranties and incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from province to province.

PRODUCT IDENTIFICATION

In order to file a **warranty claim**, product name, profile and colour for each item **must** be completed by contractor at time of installation:

Siding Profile and Colour _____

Installation Date _____