

COMMERCIAL APPLICATIONS

If the building in which the Gentek 80 Series and 70 Series windows are installed is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty period shall be a Ten (10) Year Parts and Labour Warranty transferable for ten (10) years from the date of window installation, applicable to all window parts and components, under the basis of this Warranty, with labour at no charge to the Property Owner on warranted work for a ten (10) year period, from the date of window installation, and subject to all other terms and conditions of this Limited Warranty.

SUGGESTED CLEANING OF GENTEK 80 SERIES AND 70 SERIES VINYL WINDOWS AND PATIO DOORS

Glass:

Clean the glass with a mixture of mild dish soap and water. Rinse completely with clear water, then wipe dry with a soft cloth to avoid water spots. Avoid washing windows in direct sunlight. Never use petroleum-based cleaners or caustic chemicals on the glass.

Vinyl Sashes and Masterframes:

Vacuum dirt from sill and track areas before washing. Clean vinyl with a mixture of mild dish soap and water. Mild, non-abrasive soaps are usually safest for most dirt and stain removal. Always rinse completely with clean water and wipe dry.

Screens:

Remove from the window, then wash on a flat, clean surface with mild soap and water and a soft brush. Rinse, wipe dry and then reinstall.

For additional information, you may download AAMA's *Caring for Your Windows and Doors* pamphlet at www.aamanet.org.

HIGH CONCENTRATION OF CLEANERS MAY CAUSE DAMAGE TO THE WINDOW'S GLASS AND VINYL. DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR PAINT REMOVERS.

This cleaning information is suggested in an effort to be of assistance; however, Gentek can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.

CONTACTING THE WARRANTY DEPARTMENT

For warranty inquiries or to start a warranty claim, please contact our warranty department in one of two ways:

By Mail:

Gentek Building Products
Attn: Warranty Department
1001 Corporate Drive
Burlington, ON L7L 5V5

By Email:

warrantyservices@associatedmaterials.com

LIFETIME LIMITED WARRANTY

FOR THE ORIGINAL
OWNER(S)



1001 Corporate Drive • Burlington, ON L7L 5V5
www.gentek.ca

Make us a part of your home.

Effective Date: 10-1-08

Product Improvement Policy: Gentek Building Products is constantly improving product designs and manufacturing processes. We therefore must reserve the right to change specifications without notice. Please consult Gentek Building Products for current details.

300-7006E

© 2015, Gentek Building Products

80 SERIES
70 SERIES
VINYL WINDOWS



LIFETIME LIMITED WARRANTY FOR THE ORIGINAL OWNER(S) GENTEK VINYL WINDOWS



Gentek Building Products Limited Partnership makes available to the Original Purchaser/Original Property Owner of a Site-Built Home the Lifetime Limited Warranty, warranting materials and labour on the Gentek Vinyl Windows or Patio Doors for as long as the Property Owner shall own the property and live at the stated property address, from date of window or patio door installation, under normal use and service, against specified defects in material and workmanship of the Gentek Vinyl Windows and Patio Doors, occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this Limited Warranty.

LIFETIME LIMITED WARRANTY ON VINYL SASH FRAMES AND VINYL MASTERFRAME

For as long as the Original Purchaser/Original Property Owner shall own and live in the property, the rigidized vinyl in the window or patio door sash frames and in the window/patio door masterframe of the basic window unit will be warranted against cracking, warping, peeling, flaking, blistering or corroding.

LIFETIME LIMITED WARRANTY ON MOVING PARTS OF THE BASIC WINDOW AND PATIO DOOR UNIT

The moving parts of the basic window or patio door unit, consisting of balances to raise and lower the window sash and rollers to operate the patio door panels, and locking mechanisms to secure window sash or patio door panels, are all warranted for as long as the Original Purchaser/Original Property Owner shall own and live in the property. The Manufacturer is not liable for natural weathering of exterior finishes or corrosion of the hardware or screens in highly corrosive environments, such as the entire state of Hawaii or within two miles of any coastline.

LIFETIME LIMITED WARRANTY ON FIBERGLASS SCREENING AND SCREEN FRAME

The fiberglass screening material used in the window screen and the material for manufacture of the screen frame are warranted against manufacturing defects resulting in rotting or rusting, for as long as the Original Purchaser/Original Property Owner shall live in the property. Should such a manufacturing defect occur, the Manufacturer agrees to furnish new screen material or new screen frame material to the Property Owner.

LIFETIME LIMITED WARRANTY ON INSULATING GLASS UNIT

The hermetically sealed insulated glass unit of Gentek Vinyl Windows and Patio Doors is warranted for as long as the Original Purchaser/Original Property Owner shall own and live in the property from date of installation against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service.

The Manufacturer will provide the labour at no charge to the Original Purchaser/Original Property Owner for repair or replacement of the warranted window part or component, under the provisions of this Limited Warranty. This Warranty does not cover breakage of glass or torn screening from any cause whatsoever. Labour provisions may be limited in areas not accessible by connecting road systems between the dealer and the installed products location. In such instances, materials will be delivered to the selling dealer and labour allowance will be based upon that region's standardized rate.

PROPERTY OWNER CLAIM PROCEDURE AND OTHER WARRANTY PROVISIONS

Any claims for defects under this Limited Warranty should be made in writing to Gentek Building Products, 1001 Corporate Drive, Burlington, ON L7L 5V5, Attention: Warranty Services, promptly after discovery of the claimed defect, describing the defect claimed and referring to this Warranty and date of window or patio door installation, together with the name of contractor, proof of purchase and proof of property ownership as requested. Allow a reasonable time for inspection purposes if determined to be necessary.

If the windows or patio doors do not conform to this Warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this Warranty, then Gentek agrees, at its option, to repair or replace the defective part or component of the window or patio door.

Replacement parts or components furnished by Gentek under this Warranty will have the standard colour available at that time. A colour variance may occur between the new replacement part or component in comparison to the original window or patio door due to weathering exposure and would not be indicative of defects in the part or component.

Gentek reserves the right to discontinue or change any Gentek Vinyl Window or Patio Door as manufactured. If the part or component of the window or patio door originally installed is not available and Gentek determines to make replacement, Gentek shall have the right to substitute a compatible part or component.

Gentek does not warrant installation nor defects caused by installation. This Warranty covers only the specific manufacturing defects as specified herein. This Warranty does not cover any other damages or material failure including, but not limited to, normal weathering of sash frames and masterframe, and screen and screen frame, oxidation, accidents or intentional damage, or fire, flood, windblown objects, hard water stains, hail, lightning, earthquake or other Acts of God, chemical pollutants, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond Gentek's control. This Warranty does not apply if the windows or patio doors are painted, varnished or coated with any other substance that is not factory applied. Gentek is not responsible for problems relating to barrier EIFS or any system that does not allow for the proper management of moisture within the wall system. Gentek is not liable for incidental or consequential damage.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which Gentek has no control, contribute to the severity of these conditions.

Caulking may be necessary on some installations to seal the frames or trim package against water and/or air infiltration. Caulking is considered a maintenance issue and is the responsibility of the homeowner. It is not considered part of the product and is not covered under this Warranty.

Condensation on windows or patio doors may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the window or patio door. This Warranty does not cover condensation nor frost or freezing from condensation on the windows or patio doors.

This Limited Warranty shall be for the benefit of the Original Purchaser/Original Property Owner only, shall not be transferable, and is limited to the Manufacturer's furnishing repaired or replacement parts or components of the window or patio door, free of charge, within the time period specified, or as applicable, upon payment in advance of any amount then due from the Property Owner, according to the provisions of this Warranty, on the Manufacturer receiving from the Property Owner any such claimed defective parts or components of the window or patio door.

Gentek shall not be liable to you for any damages of any kind resulting, directly or indirectly, from the purchase, use or misuse of, or the inability to use the windows/patio doors, or from the breach of this express Warranty, including without limitation incidental, special or consequential damages, and loss of profits or benefits, or for the damages arising from any sort (including negligence or gross negligence) or fault committed by Gentek, its agents or employees, or for refinishing or replacement at Gentek's sole option, only on the terms stated in this Warranty.

Gentek is giving you an express Warranty. Except as set forth in this Warranty, you take the windows "as is," and Gentek makes no warranty or representation and there are no conditions, express or implied, statutory or otherwise, of any kind whatsoever with respect to the windows/patio doors, including but not limited to the merchantability of the windows/patio doors; their fitness for any particular purpose or use; the design, condition or quality of the windows/patio doors; the workmanship or performance of the windows/patio doors; or the compliance of the windows/patio doors with the requirements of any law, rule, specification or contract pertaining thereto. Gentek cannot and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors. Any implied warranties and condition imposed by law, such as the implied warranties of merchantability and fitness for a particular purpose, are hereby limited in time to the duration of this express Warranty.

Some jurisdictions do not allow limitations on how long implied warranties last, exclusions or limitations of incidental or consequential damages, or limitations by the manufacturers on warranties, rights and remedies prescribed by statute; thus, the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

If any portion of this Warranty is held illegal or unforeseeable, the legality and enforceability of the remainder of this Warranty shall remain unaffected.

The agents, employees, distributors and dealers of Gentek are not authorized to make modifications to this Warranty or make additional warranties binding on Gentek.

This Warranty applies only to those Gentek windows and doors purchased on or after October 1, 2008, for use in Canada.

Sales order number_____

Date of installation_____

EXTERIOR LAMINATED FILM LIMITED WARRANTY RIDER

SUPPLEMENT TO GENTEK LIFETIME LIMITED WARRANTY

This Exterior Laminated Film Limited Warranty Rider (“Rider”) supplements the applicable Genteck Windows and Patio Doors Lifetime Limited Warranty (“Limited Warranty”). FOR A COPY OF THE LIMITED WARRANTY, visit www.genteck.ca/support/warranty/. In the event of any conflict between the terms of this Rider and the Limited Warranty, the terms of this Rider will govern. Capitalized terms not defined herein shall have the meaning set forth in the Limited Warranty.

COVERAGE

Subject to the limitations and exclusions set forth in the Limited Warranty and this Rider, the Exterior Laminated Film (hereafter, the “Laminate”) on the Products is free from manufacturing defects when properly installed and subject to normal use.

The Laminate is warranted against the loss of adhesion of the Laminate to the vinyl substrate, cracking, shrinking, blistering, and significant ultraviolet fading or discoloration (gray scale stage ≥ 3) caused by natural environmental conditions, for ten (10) years from the date of Products purchase for the Original Purchaser-Present Property Owner (Three (3) years for Commercial Applications) and is subject to the transferability limitations set forth in the Limited Warranty. The Manufacturer, in its sole and unilateral discretion, will make the final determination as to whether a claim is covered, including but not limited to, whether any claim for fading, discoloration or color change is a covered claim under this Rider and the Limited Warranty.

If the Manufacturer determines a claim to be a covered claim, the Manufacturer will either repair the Laminate or replace it. Repairs may include touching up the Laminate with marking utensils or replacing portions of affected Laminate. The Manufacturer in its sole and unilateral discretion, will make the final determination as to the appropriate method of Laminate repair. Repaired or replaced Laminate is not guaranteed to match the original Laminate on the Products due to the normal effects of weathering over time. All repaired or replaced Laminate will be warranted for the balance of the warranty period remaining from the time of original purchase of the Products under this Rider.

CONDITIONS WHICH WILL VOID THE LAMINATE WARRANTY:

- Removal of protective film on the Products prior to installation.
- Use of harsh chemicals or chemical solvents on the Laminate.

EXCLUSIONS FROM THE LAMINATE WARRANTY:

- Normal wear and tear to the Laminate.
- Defects in the Laminate caused by the application of stucco, mortar, or construction overspray to the Laminate.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, MANUFACTURER DISCLAIMS ANY OTHER WARRANTY AS TO THE LAMINATE, EXPRESS OR IMPLIED, OTHER THAN THAT PROVIDED FOR HEREIN. THIS RIDER, AND THE LIMITED WARRANTY, ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE WARRANTED LAMINATE. THIS RIDER CANNOT BE MODIFIED EXCEPT IN WRITING BY AN AUTHORIZED REPRESENTATIVE OF MANUFACTURER.

CONTACTING THE WARRANTY DEPARTMENT

For warranty inquiries or to start a warranty claim, please contact our warranty department in one of two ways:

Online:

www.genteck.ca/support/warranty/

By Mail:

Genteck Building Products Company
Attn: Warranty Department
6320 Colonel Talbot Road
London, ON N6P 1J1

This Rider applies to all Products Manufactured on or after January 30, 2026.