

F. CARE AND MAINTENANCE

This product may become dirty over time. As a result, it is recommended that it be cleaned yearly to prevent the buildup of dirt and mildew.

The product can normally be cleaned satisfactorily with the use of an ordinary garden hose and water. This siding should never be cleaned with a power washer.

If the above process does not provide satisfactory results, a gentle washing with a soft bristle brush and water should be tried. If there are areas with stubborn dirt, a mild cleaning solution can be made by combining the following ingredients:

1/3 cup detergent (e.g., Tide®)
2/3 cup trisodium phosphate (e.g., SoilMax®)
4 quarts of water

The siding should be rinsed with water from a garden hose after cleaning.

IMPORTANT INFORMATION

To protect your siding investment, it is recommended that you choose a licensed and insured contractor who will properly install the Fairhaven Sound Single Select siding.

FIRE SAFETY INFORMATION: Rigid polypropylene siding is an organic material that can melt or burn when exposed to significant heat or flame. All building materials should be installed in accordance with all applicable building codes and fire regulations.



1001 Corporate Drive • Burlington, ON L7L 5V5
gentek.ca

Make us a part of your home.

Direct all claim questions to
American Original Building Products, LLC
at 330.786.3000.

Product Improvement Policy: Gentek Building Products is constantly improving product designs and manufacturing processes. We therefore must reserve the right to change specifications without notice. Please consult Gentek Building Products for current details. Tide is a registered trademark of Procter & Gamble. SoilMax is a registered trademark of ECOLAB Inc. and Clorox is a registered trademark of The Clorox Company.

Effective Date: August 1, 2023

LIFETIME LIMITED TRANSFERABLE WARRANTY

FAIRHAVEN SOUND®
SINGLE SELECT

Traditional Shake, Scallop,
Cape Cod Shingle and Hand-Split Shake



LIFETIME LIMITED, TRANSFERABLE WARRANTY

FAIRHAVEN SOUND® SINGLE SELECT TRADITIONAL SHAKE, SCALLOP, CAPE COD SHINGLE AND HAND-SPLIT SHAKE

American Original Building Products, LLC makes the following limited warranty:



A. WHAT THE WARRANTY COVERS

Subject to the terms and conditions of this warranty, American Original Building Products, LLC (“AOBP”) warrants to the original homeowner/customer that Fairhaven Sound® Single Select will be free from manufacturing defects when properly installed and subjected to normal use. Defects mean fading beyond normal weathering, flaking, blistering, peeling and corrosion.

Should any such defect occur during the lifetime of the original purchaser, as long as he or she is living and retains ownership of the property, AOBP will pay to repair, replace or refinish, at its option, any defective siding. AOBP may instead, at its option, refund the amount paid by the original owner for the siding plus the initial cost of installation. AOBP also warrants to you that for a ten (10) year period the products will not excessively fade. Excessive fading is defined as a CIELAB colour space Delta E that exceeds four (4) Hunter units within the first ten (10) years following the date of initial installation. This fade warranty is non-transferable. AOBP shall have sole discretion to determine if Fairhaven Sound Single Select has faded. AOBP also provides limited hail damage warranty for its products provided that the owner has homeowner’s insurance or a comparable type of coverage. In the event of damage caused by hail during the warranty period, it is the owner’s responsibility to file a claim with its homeowner insurance or other applicable insurance coverage. Any costs incurred by the owner in excess of the insurance proceeds will be reimbursed by AOBP (not including any insurance deductible) except that AOBP shall not be liable for costs in excess of the value of replacement material required due to the hail damage. AOBP shall not be responsible for the cost of labour to replace any hail damaged material.

B. TRANSFER OF COVERAGE

If you are an individual and the owner of the property at the time of siding installation, this lifetime limited warranty lasts for as long as you own the property (Figure A). If you are not an individual, the warranty period will be 50 years from the date of original installation of the products, prorated as outlined in Figure B. This lifetime limited warranty may be transferred with the property provided that subsequent owners notify AOBP in writing within 30 days of the transfer. However, upon the transfer, the warranty period will be no more than 50 years from the date of original installation, prorated in accordance with Figure B. In the event of repair, replacement or refinishing under this warranty, the replacement material will only be warranted for the time remaining under the original warranty.

C. LIMITATIONS

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- Damage of any kind resulting from faulty or improper installation;
- Misuse, abuse, neglect or improper handling or storage;

- Normal weathering that may cause any coloured surface to fade, chalk or become soiled or stained;
- Accidental damage, settlement, structural shrinkage or distortion of property structure;
- Fire, lightning, hurricane, tornado, wind storm, earthquake or other acts of God;
- Harmful chemicals, including non-approved cleaning agents, fumes or vapors or surface deterioration due to air pollution;
- Airborne stains, molds, mildew accumulation;
- Owner’s failure to provide reasonable and necessary maintenance for the products;
- Impact of foreign objects, warping or distortion due to exposure to excessive heat sources or reflective heat sources such as skylight or window reflection, roofing materials, etc.;
- Products that have been painted or whose surface has been altered in any way;
- Products that have been power washed;
- Any other causes beyond our reasonable control.

Due to normal weathering, replacement products may differ in gloss and colour from products originally installed on the property.

We reserve the right to discontinue or change any design or colour of any of our products at any time and without notice of liability. If for any reason products of the type originally installed are no longer available at the time of your warranty claim, we may substitute another product determined by us to be of comparable quality and price.

WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESS WARRANTY, OR ANY OTHER ORAL, WRITTEN, OR IMPLIED WARRANTY THAT MAY APPLY TO YOUR PURCHASE, AS IT RELATES TO OUR PRODUCTS. THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL AOBP’S TOTAL LIABILITY ARISING OUT OF OR RELATED TO PRODUCTS OR CLAIMS UNDER THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS AND THE LABOUR COSTS RELATING TO THE ORIGINAL INSTALLATION OF SUCH PRODUCTS.

This warranty gives you specific legal rights. You may also have other rights which vary from province to province. Some provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

D. WARRANTY CLAIMS

If the product exhibits what the owner believes to be a manufacturing defect covered under the terms of this warranty, the owner must notify AOBP in writing within 30 days of discovery by mailing a Consumer Warranty Inquiry to the Notification Address below. The owner must also provide proof of the date of purchase and installation as well as proof of property ownership.

If a defect covered under the warranty is confirmed, AOBP will pay to repair, replace, or coat the defective siding or refund the original amount paid by the original owner for the siding products, plus the cost of the labour for the original installation.

E. NOTIFICATION ADDRESS

All warranty claims or notices of transfer of warranty should be sent to: American Original Building Products, LLC
1000 Arlington Circle
Akron, Ohio 44306-3973

Figure A

LIFETIME WARRANTY SCHEDULE

ONLY to the original purchaser, installed on a single-family residence

Number of Years Since Installation	AOBP’s Warranty Obligation
Original purchaser’s ownership of the property	100% of the material and original installation cost

Figure B

50 YEAR WARRANTY PROTECTION SCHEDULE

Applies to **ALL OTHERS** as specified

Number of Years Since Installation	AOBP’s Warranty Obligation
Up to 5 years	100%
More than 5 and up to 7	90%
More than 7 and up to 8	80%
More than 8 and up to 9	70%
More than 9 and up to 10	60%
More than 10 and up to 11	50%
More than 11 and up to 12	40%
More than 12 and up to 13	30%
More than 13 and up to 14	20%
More than 14 and up to 50	10%