

May 18, 2023

Dear Valued Customer,

Product returns are by special allowance at our discretion and would be subject to the following terms listed below.

Effective Thursday, May 18, 2023, the following terms apply:

- 1. Re-stocking fees are 20% of invoice.
- 2. Only full packages in original bags with stickers are accepted, not loose/individual pieces.
- 3. Any freight and/or shipping charges are paid by the customer.
- 4. Only undamaged products are accepted.
- 5. Returns are not accepted on any ColorMatch<sup>®</sup> or custom painted products.
- 6. All returns must be approved in advance by EasyTrim<sup>®</sup> Reveals and are not guaranteed.

Thank you for your time and attention to this matter.

Kind regards,

EasyTrim<sup>®</sup> Reveals Inc.

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