

30 YEAR LIMITED WARRANTY

NON-PRORATED &
NON-TRANSFERABLE

PERFORMANCE G8
ALUMINUM FLATSTOCK
Painted Aluminum Building Products



GENTEK®

30 YEAR LIMITED WARRANTY

GENTEK PERFORMANCE G8 ALUMINUM FLATSTOCK



Non-Prorated & Non-Transferable

COVERAGE UNDER THIS WARRANTY

Subject to the terms and conditions set forth in this warranty, Gentek Building Products Limited Partnership (hereinafter referred to as "Gentek") warrants that for a period of thirty (30) years from the date of installation that its Performance G8 painted aluminum flatstock ("Products") will be free of manufacturing defects and will not peel, chip, blister, flake, or crack when used as intended and under ordinary conditions. This Warranty applies only to the first property owner and is not transferable to any subsequent property owner. This Warranty is for full coverage of any defective Product(s) and will not be pro-rated by Gentek. This Warranty only applies to Products installed in Canada.

WHAT YOU SHOULD DO IN THE EVENT OF A DEFECT

If you need warranty service, visit www.gentek.ca/support/warranty/ and complete the online warranty submission. In order to file a claim, you must supply all the required information and documentation as set forth on the warranty submission, which includes, but is not limited to, providing a copy of this completed warranty, an explanation of the problem, photos of the defective Product(s), the date of installation, proof of product purchase and proof of property ownership. Gentek will review the online warranty submission to confirm whether it meets the requirements of this Warranty. Gentek reserves the right to inspect the Product(s) claimed to be defective, within a reasonable amount of time, after it receives the claim. If Gentek approves the claim, it will perform its obligations under this Warranty, weather permitting, within a reasonable time after receipt of notice of defect.

CONDITIONS NOT COVERED BY THIS WARRANTY

This Warranty does not cover crazing or slight cracking which may occur on tightly roll formed edges, break bends of severe embossing or which is otherwise not considered industry standard. Furthermore, this Warranty does not include Product defects occurring as a result of faulty installation or re-installation of Products. It covers only the specific manufacturing defects described herein and excludes any other defects or failures including, but not limited to, failure to provide normal maintenance and cleaning to remove dirt and buildup; damage resulting from accident or casualty, acts of God, vandalism or wind-blown objects; damage caused by corrosive or aggressive atmospheres such as those contaminated with chemical fumes or salt spray, either directly applied or in the atmosphere; or by coming in contact with dissimilar materials such as, but not limited to, treated lumber, stucco, concrete, or other materials. Uniform fading and colour change are not considered to be a Product defect because normal weathering and aging may cause any painted aluminum surface to fade, darken, chalk or acquire a surface accumulation of dirt and stains. The severity of these conditions depends on air quality, the geographic location of your property and other local conditions over which Gentek has no control. Normal weathering is defined as exposure to sunlight and extremes of weather and temperature. Non-uniform fading and colour change resulting from unequal exposure of the painted aluminum building products to the sun and elements are not covered by this Warranty.

REMEDIES UNDER THIS WARRANTY

In Gentek's sole discretion, Gentek will refinish, replace or repair the defective Product(s) or, will refund the purchase price paid for the actual defective Product(s).

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY GENTEK AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF GENTEK AND SHALL BE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. GENTEK SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

Gentek reserves the right to discontinue or change any Products. If for any reason the Product originally installed is not available at the time of the defect and Gentek approves the claim, Gentek will have the right to substitute with painted aluminum building products determined by Gentek to be of approximately equal quality and price. The original warranty will not be extended by any warranty repairs or replacement Product(s).

PRODUCT IDENTIFICATION

In order to file a **warranty claim**, you will need this completed documentation, which **must** be completed by contractor at time of installation:

Performance G8 Flatstock Colour: _____

Accessories and Colour: _____

Installation Date: _____

CONTACTING THE WARRANTY DEPARTMENT

For warranty inquiries or to start a warranty claim, please contact our warranty department in one of two ways:

Online:

www.gentek.ca/support/warranty/

By Mail:

Gentek Building Products
Attn: Warranty Department
1001 Corporate Drive
Burlington, ON L7L 5V5

CLEANING GUIDELINE FOR RESIDENTIAL FLATSTOCK PRODUCTS

Periodic cleaning of the factory-applied coating on your aluminum trim and accessories, to remove the build up of resins and other residue, is recommended to enhance the appearance and extend the coating life.

Simple washing with plain water using hoses or light-pressure spray equipment is usually adequate. When surfaces are dulled by heavy deposits of dirt or other contaminants, a heavy-duty dry powdered laundry detergent (such as Tide®) mixed 1/3 cup in a gallon of water may be used or, try a mixture of 1/3 cup of laundry detergent, 2/3 cups trisodium phosphate (TSP) and one quart of 5% sodium hypochlorite (such as Clorox®) with three quarts of water. A long-handled, soft-bristled brush will make cleaning easier. Follow the cleaning operation with a clear water rinse.

In areas subject to high humidity levels, mildew can occur. When heavy mildew growth is present on the surface, and the above cleaning methods are not effective, a commercially available mildew cleaner is recommended. Our testing has shown good results with Scrubbing Bubbles® Mildew Stain Remover from S.C. Johnson, and ZEP® Mildew Stain Remover from the Acuity Specialty Products Group. Cleaning should be performed in accordance with directions supplied with the cleaning product. Because of the corrosive nature of these types of products formulated for the removal of mildew, it is crucial that the area be thoroughly rinsed with clean water after cleaning. Light-pressure washers are extremely effective at this, as well as helping to remove any residual debris.

Avoid strong solvent- and abrasive-type cleaners. Remove any caulk compounds, oil, grease, tar, wax and similar substances with a soft cloth soaked in mineral spirits. Wipe only contaminated areas, follow with detergent cleaning and then rinse thoroughly.



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Make us a part of your home.

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Effective Date: July 3, 2024