

OTHER WARRANTY PROVISIONS

If the Products do not conform to this Limited Warranty and any manufacturing defect arises within the time period specified, Gentek may repair or replace the defective material free of charge, subject to prepayment of any applicable prorated amount due. After expiration of the labour warranty, the Property Owner will be responsible for any and all shipping charges. Gentek may also choose to “buy out” the Warranty by paying the owner an amount equal to the percentage of the term of the Warranty remaining (assumed for lifetime warranties to be 50 years), multiplied by the original cost of the Products. In the event of a “buy out,” Gentek’s obligations (but not its rights) under this Warranty shall terminate immediately.

Replacement parts or components furnished by Gentek under this Limited Warranty will have the standard colour available at that time. A colour variance may occur between the new replacement part or component in comparison to the original Products due to weathering exposure and is not indicative of defects in the part or component.

Gentek reserves the right to discontinue or change any cladding system as manufactured. If the part or component of the Products originally installed is not available and Gentek determines to make a replacement, Gentek shall have the right at its option to substitute a compatible part or component or refund the cost to make the Product fully functional up to the cost of replacement cladding, apportioned on a pro rata basis. In the event of a discontinued Product, Gentek may, at its sole discretion, provide the claimant with a refund to cover the cost of repairing or replacing the defective Products part or component. This refund will be equal to the amount Gentek can purchase a similar product or part for at the time the claim is submitted, less the pro rata portion of the product’s or part’s used warranty value.

Gentek does not warrant installation nor defects caused by installation. This Limited Warranty covers only the manufacturing defects specified herein. This Limited Warranty does not cover any other damages or material failure including, but not limited to, normal weathering, power washing or the use of harsh chemicals such as brick wash, acids, salts, abrasive cleaners or solvents, oxidation, accidents or intentional damage, or fire, flood, windblown objects, lightning, earthquake or other Acts of God, chemical pollutants, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials, or any other causes or occurrences beyond Gentek’s control. This Limited Warranty does not apply if the Products are painted, varnished or coated with any other substance that is not factory applied. Gentek is not responsible for problems relating to barrier EIFS or any system that does not allow for the proper management of moisture within the wall system.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which Gentek has no control, contribute to the severity of these conditions.

Condensation on the Products may occur as the natural result of humidity within the house or building area and changes in interior/ exterior temperatures, and does not indicate a defect in the Products. This Limited Warranty does not cover condensation, nor frost or freezing from condensation.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED

TO, ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE WARRANTED SYSTEM. THIS LIMITED WARRANTY SHALL BE THE OWNER’S SOLE AND EXCLUSIVE REMEDY AGAINST GENTEK AND UNDER NO CIRCUMSTANCES SHALL GENTEK BE LIABLE FOR AN AMOUNT GREATER THAN THE ORIGINAL INSTALLED COST OF THE SYSTEM OR FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF USE, OR DAMAGE TO THE BUILDING OR ITS CONTENTS. INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL NOT BE RECOVERABLE EVEN IF THE REMEDIES OR THE ACTIONS PROVIDED FOR IN THIS WARRANTY FAIL OF THEIR ESSENTIAL PURPOSE. GENTEK SHALL NOT BE LIABLE FOR ANY DAMAGES WHICH ARE BASED UPON NEGLIGENCE, GROSS NEGLIGENCE, BREACH OF WARRANTY, BREACH OF CONTRACT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY OF LIABILITY OTHER THAN THE EXCLUSIVE LIABILITY SET FORTH IN THIS WARRANTY. IF PURCHASER DOES NOT ACCEPT THESE TERMS, PURCHASER MAY RETURN ALL CONTAINERS OR PACKAGES OF PRODUCT PURCHASED FOR A FULL REFUND WITHIN 30 DAYS OF PURCHASE. RETENTION OF PRODUCT BEYOND 30 DAYS OR USE OF PRODUCT SHALL CONSTITUTE ACCEPTANCE OF THESE TERMS, CONDITIONS AND DISCLAIMERS.

Some provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from province to province. Gentek does not authorize any person, including its representatives, to make any representation or to offer any warranty, condition or guaranty in respect of the system other than this Limited Warranty. This warranty cannot be modified except in writing signed by Gentek warranty manager.

CLAIM PROCEDURE

Any claims for defects under this Limited Warranty should be submitted online at [www.gentek.ca/support/warranty/](http://www.gentek.ca/support/warranty/) promptly and no later than 30 days after discovery of the claimed defect, describing the defect claimed and referring to this Limited Warranty and date of installation, together with the name of builder/contractor, proof of purchase, proof of property ownership and transfer info as requested. Allow a reasonable time for inspection purposes if determined to be necessary. Should there prove to be no defect in the Products, or the remedy sought by the owner lies outside the scope of this Limited Warranty, Gentek may seek reimbursement and owner agrees to promptly reimburse Gentek for the cost of any such inspection, including removal and reinstallation costs, costs related to gaining access to the Products, plus an administrative fee of \$250.

CARE AND CLEANING

Like any other exterior siding surface, Gentek ALIGN Composite Cladding will have dirt exposure from atmospheric conditions. Ordinarily, the cleaning action of rainfall will be adequate to wash the cladding. However, cladding should be rinsed periodically with a garden hose and clear water, particularly in those areas not exposed directly to rain. If you desire a more thorough cleaning, or where high soil collection conditions occur, follow these simple instructions:

- 1. Use a soft-bristled, long-handled washing brush that attaches to your garden hose. This tool brush will make washing your siding easier. Do not rub vigorously, as this may create glossy areas over the cladding finish.
- 2. For hard-to-remove dirt, such as soot and grime found in industrial areas, wipe the siding down with a solution consisting of the following ingredients:

- 1/3 cup powdered detergent (Tide®, Fab® or equivalent powder detergent)
  - 2/3 cup household cleaner (SoilMax®, Spic & Span® or equivalent)
  - 1 gallon water
- 3. If mildew is a problem in your area, prepare the solution above but substitute 1 quart of laundry bleach for 1 quart of water.
  - 4. If you wash down the entire house, start at the bottom and work up to the top, as less streaking will result.
  - 5. It is important that immediately following all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose. Avoid prolonged or high pressure rinsing of open, ventilated areas.
  - 6. For best results when using a cleaning solution, select an overcast cool day (55°-75°F/13°-24°C) and wash only small areas at a time. This should allow the wet cleaning solution to remain in contact with the finish for a period of not less than 3 minutes; then rinse with clear water before it has a chance to dry.

CAUTION: GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE CLADDING FINISH. DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR AMMONIATED-TYPE CLEANERS OR PAINT REMOVER FOR CLEANING THE CLADDING. WHEN USING ANY OF THE ABOVE CHEMICAL CLEANING AGENTS, OBSERVE THE CHEMICAL MANUFACTURER’S RECOMMENDED SAFETY PRECAUTIONS. PROTECT AGAINST CONTACT OF THE SOLUTION WITH EYES OR SKIN.

This cleaning and maintenance information is suggested in an effort to be of assistance; however, Gentek can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.

Effective for products manufactured on or after March 1, 2025.



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COMPOSITE CLADDING



LIFETIME  
LIMITED  
WARRANTY

WITH TRANSFERABILITY PROVISIONS





# LIFETIME LIMITED WARRANTY

## WITH TRANSFERABILITY PROVISIONS

### TERMS AND CONDITIONS

Gentek Building Products Company (“Gentek”) is the manufacturer of ALIGN® Composite Cladding. Gentek warrants against specified manufacturing defects in material and workmanship. This Lifetime Limited Warranty is provided to the Original Purchaser. “Original Purchaser” refers to the original purchaser who lives or resides at the stated property address (the “Property”) for as long as the Original Purchaser shall own and live in the Property from the date of cladding installation, under normal use and service, and subject to each of the terms and conditions of this Limited Warranty.

In addition to other conditions set forth in this Warranty, the warranted product must have been installed in accordance with Gentek’s installation instructions including, but not limited to, Gentek’s installation procedures intended to accommodate the product’s expansion and contraction properties. Products not installed in this manner will not be warranted.

### LIFETIME LIMITED WARRANTY

ALIGN Composite Cladding and Accessories (the “Products”) are warranted by Gentek against blistering, corroding, flaking and peeling as a direct result of manufacturing defects under normal use and service.

If Gentek determines that a claim is valid in accordance with the terms of this Warranty, Gentek may, in its sole discretion and at its cost, repair, refinish or replace the defective Products.

### LABOUR PROVISIONS

During the five (5) year period from the date of installation, if Gentek elects to repair or replace the defective Products, Gentek will provide the labour at no charge to the Original Purchaser for repair or replacement of the warranted material, under the provisions of this Limited Warranty. In some cases, Gentek may provide a labour allowance or a credit. Except as to labour on repair or replacement for five (5) years following the date of installation, this Limited Warranty does not cover any additional labour costs, and Gentek will not be responsible after the fifth year for any costs incurred in the removal or replacement of defective Products, installation or reinstallation of cladding or of any accessory, or of any repaired or replacement part or component furnished or otherwise sold or provided by Gentek. Owner must provide access to the product, and provide any scaffolding or lift equipment necessary to reach product not accessible with a 15' extension ladder. Where safe and practical access is not available, Gentek shall be required to provide only the material and will not be responsible for labour. Safe and practical access shall be determined solely and exclusively by Gentek. If Owner fails to appear for a scheduled appointment, Gentek may leave the parts and/or charge a separate fee to return and complete the service.

### LIFETIME LIMITED FADE PROTECTION

Gentek warrants that the Products will not excessively fade. Excess fade is defined as a change greater than 4 Hunter Units of Delta E. Gentek, upon notification and validation of a claim may choose to repair, replace or refinish Products that have excessively faded. This limited lifetime Fade Protection remains in effect for as long as the owner(s) of the property to which the Products were originally installed (the “Original Property Owner(s)”) continues to live in and to own the property. See Labour Provisions section for labour coverage. Gentek is not responsible for fading, peeling, cracking or any other deterioration of coatings or finishes manufactured or applied by any third parties. See Exclusions section. Fade Protection period shall be prorated under the following schedule:

FADE PROTECTION SCHEDULE:	
Number of Years from Installation Date to Claim Date	% of Purchase Price of Originally Installed Products Found to Be Defective for Which Gentek Building Products Will Be Responsible
During original purchaser's property ownership	100%
Subsequent owner covered by a 50-year Prorated Warranty: 0-5 years	100%
More than 5 but less than 7	90%
More than 7 but less than 8	80%
More than 8 but less than 9	70%
More than 9 but less than 10	60%
More than 10 but less than 11	50%
More than 11 but less than 12	40%
More than 12 but less than 14	25%
More than 14 but less than 50	15%

### WARRANTY TRANSFER

This limited lifetime warranty (this “Warranty”) remains in effect for as long as the owner(s) of the property to which the Products were originally applied (the “Original Property Owner(s)”) continue to live in and to own the property. In the event that there is more than one Original Property Owner, this warranty will remain in effect as long as one of the Original Property Owners is living and owns an interest in the property. This Warranty may be transferred once from the Original Property Owner to the first subsequent individual resident owner (the “Subsequent Owner”) as a Fifty (50) Year, Limited Prorated Material Warranty beginning from the original installation of Products under the Residential Pro-Ration Schedule. No labour provision will transfer. Upon transfer, fading shall be covered as set forth in the Fade Protection Schedule.

RESIDENTIAL PRO-RATION SCHEDULE:	
Number of Years from Installation Date to Claim Date	% of Purchase Price of Originally Installed Products Found to Be Defective for Which Gentek Building Products Will Be Responsible
Subsequent owner covered by a 50-year Prorated Warranty: Up to 5 years	100%
More than 5 and up to 10	80%
More than 11 and up to 15	60%
More than 16 and up to 20	40%
More than 21 and up to 50	20%
Greater than 50	0%

### HAIL PROTECTION

Products are warranted against damage from hail up to 1" in diameter. In the event of a valid claim, as determined solely and exclusively by Gentek, Gentek will provide replacement materials only, subject to the other terms and conditions of this Warranty. Homeowner’s insurance policy shall be primary

and non-contributory. In the event coverage is denied by homeowner’s insurance carrier, homeowner will be entitled to the hail protection coverage hereunder, if any. Proof of such claim and its disposition for less than the full cost of the replacement or repair for the damaged cladding must be provided to Gentek, and property owner must also affirm that no other claims for the hail damage occurrence were made or are pending. The property owner shall provide evidence to Gentek through a reliable third party such as the National Oceanic and Atmospheric Administration Storm Prediction Center (NOAASPC) that the hail that caused the damage was 1" in diameter or less. Gentek reserves the right to review other proof prior to approving the claim. All other costs of replacement of hail-damaged Products, including the cost of labour, shall be the sole responsibility of the Original Property Owner(s) or Subsequent Owner of the property.

### EXCLUSIONS

This Warranty covers only manufacturing defects as specified herein. This Warranty does not cover any other damages or material failure including, but not limited to:

- Improper installation.
- Acts of God, including fire, flood, lightning, hurricane, tornado or other violent storm.
- Misuse, abuse, neglect, improper handling or storage.
- Physical abuse, vandalism or impact from foreign objects.
- Exposure to harmful chemicals including, but not limited to, bug sprays and other pesticides.
- Structural defects and/or damage caused by the movement, distortion, cracking or settling of the wall, framing, decking or the foundation of the building or objects and materials fastened through or to the cladding.
- Negligent maintenance or abuse or distortion or warping due to unusual heat sources (including, but not limited to, barbeque grills, fire, reflection from windows, doors or other objects).
- Normal weathering, including mould, mildew and/or oxidation. Normal weathering may cause surfaces to oxidize, chalk or accumulate surface dirt or stains due to varying exposure to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which Gentek has no control, contribute to the severity of these conditions.
- This Warranty is valid only if genuine Gentek Products are used, but shall be void if materials incompatible with the Products are installed which cause defects to occur.
- The Warranty does not apply to Products that have been painted, varnished or similarly coated over the manufacturer’s original finish unless coating is authorized by Gentek pursuant to this warranty, with the exception of cellular trim products.
- Bowing, opening, “fish-mouthing” or separation of overlapped panels less than 1/4".

### ACCESS AND EQUIPMENT

Gentek is not responsible for providing, assembling, or dismantling scaffolding, lifts, or other specialized equipment necessary to access the product for warranty service. The homeowner is responsible for ensuring reasonable access to both the interior and exterior of the product at their own expense. This includes, but is not limited to, the removal of window décor and security alarms, moving furniture, and providing any

scaffolding or lift equipment required to reach products that cannot be accessed with a standard 15-foot extension ladder. Failure to provide adequate access may result in delays or denial of warranty service.

### EXCLUSION – EXCESSIVE SUNLIGHT AND HEAT DAMAGE

Gentek’s warranty does not cover damage, discoloration, warping, or deterioration caused by reflection, absorption and buildup of heat greater than 160°F on the Product surfaces due to radiant exposure to sunlight, solar energy, UV light, or any other source of heat.

### WARRANTY VOIDANCE DUE TO MODIFICATIONS OR ALTERATIONS

This Warranty is void if any modifications, alterations, or removal of parts are made to the Products without prior written authorization from Gentek. Unauthorized coatings, treatments, or repairs that deviate from Gentek’s guidelines will also void this Warranty. Additionally, any removal or disassembly of components, unless part of an authorized repair, will nullify the warranty. All actions that alter the original condition of the Products outside of Gentek-approved procedures are excluded from coverage.

### COMMERCIAL/MULTI-FAMILY USE

If the building in which the Products are installed is a condominium, cooperative or is otherwise owned by an entity other than an individual resident owner, whether by a corporation, limited liability company, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty is made solely to the original owner of the structure (“Commercial Owner”) and is not transferable, and the warranty period shall be a Thirty (30) Year Limited Prorated Material Warranty beginning from the original installation of Products under the Commercial Pro-Ration Schedule, with labour at no charge to Property Owner for a one (1) year period from the date of installation, and subject to all other terms and conditions of this Limited Warranty. Protection against excessive fade, as defined above, will be Thirty (30) Year prorated beginning from the original installation of Products under the Commercial Pro-Ration Schedule. A Commercial Owner may not transfer this Warranty.

COMMERCIAL PRO-RATION SCHEDULE:	
Number of Years from Installation Date to Claim Date	% of Purchase Price of Originally Installed Products Found to Be Defective for Which Gentek Building Products Will Be Responsible
Up to 5 years	100%
More than 5 and up to 10	80%
More than 11 and up to 15	60%
More than 16 and up to 20	40%
More than 21 and up to 25	20%
More than 26 and up to 30	10%
Greater than 30	0%