

LIFETIME LIMITED GLASS BREAKAGE WARRANTY

NON-PRORATED LIMITED WARRANTY

GLASS BREAKAGE

Gentek Building Products Company warrants that should the glass break or crack in your 3000 Series or 4000 Series vinyl windows, for as long as you the Original Purchaser/Property Owner shall live and own the property at the address listed herein, Gentek shall provide a new sealed glass unit at no charge except for shipping and handling charges. Installation is not covered and is the responsibility of the homeowner.

EXCLUSIONS

Coverage hereunder is limited to the Original Purchaser/Property Owner only and is not transferable to other owners. Removal of the windows from the premises invalidates the Warranty. Acts of God (floods, hail storms, earthquakes, fires and acts of civil unrest, wars, riots, etc.) are excluded from coverage. Only single family residential units are covered herein. Architectural (bent glass) garden windows, patio doors, tempered units, special shapes and beveled, grooved and laminated glass are excluded. Windows that exceed Gentek's size limitations are excluded. Apartment buildings, condominiums, and commercial buildings are also excluded from coverage.

The provisions of this Warranty are the full and complete warranty policy extended by Gentek.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY GENTEK AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF GENTEK AND SHALL BE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. GENTEK SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

Some provinces do not allow the exclusion or limitation of implied warranties and incidental or consequential damages, so the above limitations may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from province to province.

CLAIMS PROCEDURE

For warranty inquiries or to start a warranty claim, please contact our warranty department in one of two ways:

Online:

www.gentek.ca/support/warranty

By Mail:

Gentek Building Products Company
Attn: Warranty Department
6320 Colonel Talbot Road
London, ON N6P 1J1

The claim must include proof of ownership, a copy of your original contract, and proof of purchase, and must contain the factory order number and window order number from the window warranty label. This label is found on the underside of the window mainframe just above the top sash.

Gentek reserves the right to inspect the premises if required. A reasonable time shall be allowed for such an inspection.

The replacement glass will be shipped to the nearest designated distributor. Shipping and handling charges shall be paid by the homeowner and pick up of the unit must be arranged by the homeowner at the location.

This Lifetime Limited Warranty applies to all 3000 Series or 4000 Series vinyl windows manufactured on or after February 2, 2026.

ISSUED TO

ORIGINAL PURCHASER/PROPERTY OWNER

PROPERTY ADDRESS

CITY

PROVINCE

DATE OF WINDOW INSTALLATION

DEALER'S NAME

NUMBER AND TYPE OF WINDOW PURCHASED